



Welcome to Beach Kids Therapy Center. We are glad you have chosen us to help with your child's needs. We would like to take this opportunity to address some frequently asked questions regarding billing and insurance. Please feel free to consult with our administrative staff should you have further questions.

1. Q: What Insurances do you take?

We are contracted with the following insurance companies:

Aetna
Blue Shield of California
Easter Seals
Healthnet
Kaiser
Memorial Care Medical Foundation
Mission Hospital Affiliated Physicians
Monarch
Oscar
PhysMetrics
Premier Physician Alliance, Inc.
Regional Center of Orange County
Tricare
United Healthcare

2. Q: Will you bill my insurance company?

We bill our contracted insurance companies and accept payment directly from them. Clients are responsible for all deductibles, co-pays and co-insurance at the time services are rendered. If we are not contracted with your insurance carrier, you would pay in full at the time of service, we would courtesy bill your insurance company and you would receive any reimbursement payments directly to you.

3. Q: When do I pay? Payment is due at the time of service. If you come more than once a week, you may pay for all sessions at your first session that week.

4. Q: Do you take credit cards? We take all major credit cards.

1-You can pay with your credit card at the time of service. –OR–
2-You can fill out a credit card authorization form for your card to be charged for each of your services on the date of service.

5. Q: What if I only have a co-pay? Deductibles, co-pays and co-insurance are due at the time services are rendered. Please ask the office staff if you are not sure about your financial responsibility.

6. Q: How long does it take my insurance company to reimburse me?

Every insurance plan is different. It usually takes from 4-6 weeks to receive any reimbursement. Although we cannot guarantee insurance reimbursement, we will help you in any way we can. We have found that it can take more than one attempt to receive reimbursement after submitting a claim.